



RICHARDS FRANKEL  
DENTISTRY  
*Dentistry designed for health and well being.*

Dear \_\_\_\_\_, I would like to thank you and welcome you to our office. I'll start by sharing with you what our guiding beliefs are for our patients.

Our philosophy is to help each patient achieve the highest level of dental health that is appropriate for them, recognizing that not all patients have the same dental needs or desires.

With that in mind we would ask you to identify how you would like to be seen in her office by checking which of the 3 levels seem appropriate for you at this time. Please understand that it is not uncommon for patients to choose a different path after they have experienced our office, but this helps as a starting point.

- Level 1: Reactive care, patients at this level are generally only interested in solving more urgent problems and not in a comprehensive exam or long-term planning. In addition, they typically want the treatment performed to be as inexpensive and efficient as possible.
- Level 2: Proactive care, patients who choose this level of care generally want a thorough examination and want to be involved in the prevention of present and future dental problems. Typically, however they choose repair solutions that are not long-term in nature.
- Level 3: regenerative care, patients at this level have a high value for their dental health and appearance. They desire a complete dental examination and have a desire to be informed of all findings in the potential consequences of each problem. Ultimately, they want to be involved in creating a long-term master plan for their dental health which includes choosing the longest lasting solutions to their problems.

We hope these different levels make sense to you, and as we stated before, it is not uncommon for patients to change levels after beginning treatment with us. We look forward to seeing you and helping you achieve the level of dental care most appropriate for you.

We thank you for choosing Richards Frankel Dentistry as your dental home,

Richards Frankel Dentistry Team

Dr. Margaret Frankel

A handwritten signature in black ink, appearing to read 'M. Frankel', written in a cursive style.



# RICHARDS FRANKEL DENTISTRY

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## PATIENT INFORMATION

1. Date \_\_\_\_\_
2. Full Name Mr., Ms., Mrs., Miss, Dr. \_\_\_\_\_  
\_\_\_\_\_
3. Date of Birth \_\_\_\_\_
4. Social Security Number \_\_\_\_\_
5. HIC/Patient ID Number \_\_\_\_\_
6. Marital Status (Please circle) Single // Married // Divorced // Widowed
7. Address \_\_\_\_\_
  - City \_\_\_\_\_
  - State \_\_\_\_\_
  - Zip \_\_\_\_\_
8. Home Phone \_\_\_\_\_
9. Cell Phone \_\_\_\_\_
10. Email Address \_\_\_\_\_
11. Employed by \_\_\_\_\_
12. Occupation \_\_\_\_\_
13. Business Address \_\_\_\_\_
  - City \_\_\_\_\_
  - State \_\_\_\_\_
  - Zip \_\_\_\_\_
14. Business Phone \_\_\_\_\_
15. Do you have dental insurance coverage \_\_\_\_\_  Y  N
  - Name of insured \_\_\_\_\_
  - Date of birth \_\_\_\_\_
  - Social security number \_\_\_\_\_
  - Name of carrier \_\_\_\_\_
  - Member ID \_\_\_\_\_
  - Group number \_\_\_\_\_
  - Address \_\_\_\_\_
  - Phone number \_\_\_\_\_
16. Previous Family Dentist's Name \_\_\_\_\_
17. Physician's Name \_\_\_\_\_
18. Physician's Phone Number: \_\_\_\_\_
19. How did you hear about us? \_\_\_\_\_  
\_\_\_\_\_

## PATIENT HEALTH HISTORY

Please answer the following accurately and completely. The diagnosis and treatment of your condition depends on the identification of every possible contributing factor. Although some of the questions may seem unrelated to your dental condition, they are all associated with proper management of your oral health.

20. Are you in good health \_\_\_\_\_  Y  N
21. Has there recently been any changes to your health \_\_\_\_\_  Y  N
22. Have you gained or lost weight in recent months \_\_\_\_\_  Y  N
  - If so, how much \_\_\_\_\_
23. Have you had any serious illnesses or operations \_\_\_\_\_  Y  N
  - If so, please explain \_\_\_\_\_  
\_\_\_\_\_
24. Are you currently under the care of a physician \_\_\_\_\_  Y  N
  - If so, for what \_\_\_\_\_
25. Date of last physical exam \_\_\_\_\_  
\_\_\_\_\_
26. Physician's name \_\_\_\_\_
27. Are you presently taking any drugs or medications \_\_\_\_\_  Y  N
  - If so, please list \_\_\_\_\_  
\_\_\_\_\_
28. Are you taking or have you ever taken bisphosphonate medications \_\_\_\_\_  Y  N
29. Do you currently have or previously had any of the following conditions
  - Heart Disease \_\_\_\_\_  Y  N
  - Rheumatic Fever \_\_\_\_\_  Y  N
  - High Blood Pressure \_\_\_\_\_  Y  N
  - Stroke \_\_\_\_\_  Y  N
  - Congenital Heart Disease \_\_\_\_\_  Y  N
  - Anemia & Blood Disorders \_\_\_\_\_  Y  N
  - Heart murmur \_\_\_\_\_  Y  N



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30. Do you have any medication allergies (e.g. Lidocaine, penicillin or other antibiotics, pain medications.) If yes, please list and describe your reaction \_\_\_\_\_

31. Do you have any of the below conditions

- Nervous Disorders \_\_\_\_\_ (Y) (N)
- Ulcers \_\_\_\_\_ (Y) (N)
- Epilepsy \_\_\_\_\_ (Y) (N)
- Fainting Spells \_\_\_\_\_ (Y) (N)
- Asthma/Hay Fever \_\_\_\_\_ (Y) (N)
- Sinus Trouble \_\_\_\_\_ (Y) (N)
- Arthritis \_\_\_\_\_ (Y) (N)
- Glaucoma \_\_\_\_\_ (Y) (N)
- Diabetes \_\_\_\_\_ (Y) (N)
- Hepatitis \_\_\_\_\_ (Y) (N)
- Jaundice or Liver Disease \_\_\_\_\_ (Y) (N)
- Tuberculosis or Lung Disease \_\_\_\_\_ (Y) (N)
- AIDS or HIV \_\_\_\_\_ (Y) (N)
- Thyroid Condition \_\_\_\_\_ (Y) (N)
- Sexually Transmitted Disease \_\_\_\_\_ (Y) (N)
- Mitral Valve Prolapse \_\_\_\_\_ (Y) (N)
- Thyroid Disorders \_\_\_\_\_ (Y) (N)
- Have you ever been diagnosed with cancer \_\_\_\_\_ (Y) (N)
  - If so, what type \_\_\_\_\_

32. Have you ever had radiation treatment \_\_\_\_\_ (Y) (N)

33. Do you have frequent headaches \_\_\_\_\_ (Y) (N)

34. Do you have chronic sores of any kind on your skin \_\_\_\_\_ (Y) (N)

35. Do you get short of breath after one flight of stairs \_\_\_\_\_ (Y) (N)

36. Do your ankles swell during the day \_\_\_\_\_ (Y) (N)

37. Do you get pains in your chest or over your heart \_\_\_\_\_ (Y) (N)

38. Have you been exposed to the HIV virus \_\_\_\_\_ (Y) (N)

39. Do you have night sweats \_\_\_\_\_ (Y) (N)

40. Have you ever used intravenous drugs \_\_\_\_\_ (Y) (N)

41. Do you have swollen lymph nodes \_\_\_\_\_ (Y) (N)

42. Have you ever had a blood transfusion \_\_\_\_\_ (Y) (N)

43. Do you smoke \_\_\_\_\_ (Y) (N)

- If yes, how many packs per day \_\_\_\_\_

44. Do you drink alcohol \_\_\_\_\_ (Y) (N)

- If yes, how much \_\_\_\_\_

## PATIENT DENTAL HISTORY

45. Have you ever had abnormal bleeding following dental extractions, surgery or a cut \_\_\_\_\_ (Y) (N)

46. Have you ever had a serious problem associated with previous dental treatment \_\_\_\_\_ (Y) (N)

47. Are you having any discomfort or pain in your mouth \_\_\_\_\_ (Y) (N)  
• If yes, where \_\_\_\_\_

48. Are your teeth sensitive to cold, hot, sweets or pressure \_\_\_\_\_ (Y) (N)

49. Do you clench or grind your teeth \_\_\_\_\_ (Y) (N)

50. Do your jaws ache when you awaken in the morning \_\_\_\_\_ (Y) (N)

51. Have you noticed any loose or shifting teeth \_\_\_\_\_ (Y) (N)

52. Do you feel that you chew satisfactorily \_\_\_\_\_ (Y) (N)

53. When you chew, do you have cracking, popping, or pain \_\_\_\_\_ (Y) (N)

54. Are you satisfied with the appearance of your teeth \_\_\_\_\_ (Y) (N)

55. Have you had orthodontic therapy (braces) \_\_\_\_\_ (Y) (N)

56. Do your gums bleed when you brush \_\_\_\_\_ (Y) (N)

57. Have you noticed any odor or bad taste in your mouth \_\_\_\_\_ (Y) (N)

58. Do you ever get cold sores \_\_\_\_\_ (Y) (N)

59. Have you had prior periodontal therapy \_\_\_\_\_ (Y) (N)

60. Do you wear any removable appliances \_\_\_\_\_ (Y) (N)

## WOMEN ONLY

61. Are you pregnant \_\_\_\_\_ (Y) (N)

- Are you nursing \_\_\_\_\_ (Y) (N)

62. Are you taking birth control pills \_\_\_\_\_ (Y) (N)

63. Have you reached menopause \_\_\_\_\_ (Y) (N)

64. Are you undergoing hormone therapy \_\_\_\_\_ (Y) (N)

## SIGNATURE

Patient's Signature \_\_\_\_\_

Date \_\_\_\_\_



### Handle Me With Care

- I gag easily.
- I feel out of control when I am lying down in the dental chair.
- I have not been to the dentist for a long time and I feel uncomfortable about what will say or think about my teeth and my dental hygiene.
- I know I have bad habits that are causing harm to my dental health. I am afraid I might not be able to break them.
- Pain relief is a top priority to me.
- I don't like shots, or I've had a bad reaction to shots.
- Please tell me what I need to know about my mouth so I can make an informed decision.
- My teeth are very sensitive.
- I don't like the sounds of that tool that makes the picking and scraping noise.
- I don't like cotton in my mouth.
- I hate the noise of the drill.
- I don't like dental office smells.
- Please respect my time. I don't want to be left sitting in the reception area.
- I want to know the cost up front. No money surprises, please.
- I have difficulty listening and remembering what I hear while sitting in the dental chair.
- I have health problems and questions that we need to discuss.
- I don't like being left alone in the treatment area.
- I have problems with my back.
- I don't like the chair tipped back too far.
- I don't like to see dental instruments.
- I need to talk to you first, without sitting in the dental chair.

Other concerns I would like to talk about (please specify):

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**Sleep Questionnaire**

Have you ever had an evaluation at a sleep center?     Yes     No

If you answer yes, continue, otherwise go to the end of the page and sign your name:

Sleep center name, location, and date of your study: \_\_\_\_\_

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The evaluation confirmed a diagnosis of:     Mild     Moderate     Severe obstructive sleep apnea

The evaluation showed an RDI of \_\_\_\_\_ and an AHI of \_\_\_\_\_

**CPAP Intolerance (continuous positive airway pressure device)**

If you have attempted treatment with a CPAP device, but could not tolerate it, then please fill in this section. I could not tolerate the CPAP device due to:

- Mask leaks
- I was unable to get the masks to fit properly
- Discomfort caused by the straps and headgear
- Disturbed or interrupted sleep caused by the presence of the device
- Noise from the device disturbing my sleep and/or bed partner's sleep
- CPAP restricted movements during sleep
- CPAP does not seem to be effective
- Pressure on the upper lip causing tooth related problems
- A latex allergy
- Claustrophobic associations
- An unconscious need to remove the CPAP apparatus at night.

Other: \_\_\_\_\_

What other therapies have you had for breathing disorders? (Weight-loss attempts, smoking cessations for at least 1 month, surgeries, etc):

\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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## Breathing Questionnaire

Do you snore?  Yes  No

Do you drool while sleeping?  Frequently  Sometimes  Never

Do you frequently have a blocked/congested nose?  Frequently  Sometimes  Never

Have you ever had trauma to the nose?  Yes  No

Do you have allergies that cause a stuffy nose?  Yes  No

Do you have asthma?  Yes  No

Do you have broken sleep, waking at night for unknown reasons?  Frequently  Sometimes  Never

Please explain/describe: \_\_\_\_\_

Are you sleepy during the day?  Frequently  Sometimes  Never

Have you been told that you clench/grind your teeth?  Yes  No

Do you wake with a dry mouth?  Yes  No

Do you have trouble focusing during the day?  Frequently  Sometimes  Never

Do you have acid reflux/heartburn?  Frequently  Sometimes  Never



**STOP-Bang Questionnaire**

- Yes      No      **S**noring?  
Do you **snore loudly** (loud enough to be heard through closed doors or your bed-partner elbows you for snoring at night)?
- Yes      No      **T**ired?  
Do you often feel **tired, fatigued, or sleepy** during the daytime (such as falling asleep during driving or talking to someone)?
- Yes      No      **O**bserved?  
Has anyone **observed** you stop **breathing or choking/gasping** during your sleep?
- Yes      No      **P**ressure?  
Do you have or are being treated for **high blood pressure**?
- Yes      No      **B**ody mass index more than  $35 \text{ kg/m}^2$ ?
- Yes      No      **A**ge older than 50 years old?
- Yes      No      **N**eck size large? (Measured around Adam's apple)  
For male, is your shirt collar 17 inches/43 cm or larger?  
For females, is your shirt collar 16 inches/41 cm or larger?
- Yes      No      **G**ender=Male?

**Scoring Criteria:**



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## Cancellation Policy

### **RESTORATION AND HYGIENE APPOINTMENTS**

We ask for at least 48 hours advance notice for canceling or rescheduling an appointment; otherwise, a \$75 fee may be assessed to your account. For appointments where a reminder is necessary prior to the weekend, we ask that appointment changes be made by the last business day prior to the scheduled appointment. An appointment that results in a "no-show" or with no notification, a \$150 charge will be assessed to the patient.

Note: all cancellation fees must be paid prior to scheduling another appointment.

The treatment that is planned for you is specific to you. It is important for you to keep the scheduled dates and the times to properly complete your treatment. A broken appointment is a loss to three people— the patient who missed the valuable time, the patient who could've taken the valuable time; and the doctor who was fully staffed and prepared for the appointment.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **ACKNOWLEDGEMENT AND RELEASE**

### Insurance

We Provide services for patients with the understanding that they are responsible for payment in accordance with our financial policy. We will prepare and submit forms and reports to assist you in obtaining maximum benefits available, however the dentist treatment recommendations or fees are not affected by the presence or absence of insurance benefits. Treatment recommendations are based on your dental needs and desires and are not a reflection of your dental benefits. Your dental benefits are a contract between you, your employer and the insurance company, therefore we do not confirm insurance eligibility or predetermined recommended treatment. We are not preferred providers or members or have any association with any insurance organizations.

### Collections

In the event the balance becomes more than 120 days overdue, billing may be turned over to an outside collection agency. The responsible party listed above agrees to pay interest, collection and other legal expenses related to collection of fees owed. Waiver of any breach of any time or condition shall not constitute a waiver of any further term or condition.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



**Medical Information Release Form**

**HIPAA Release Form**

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Release of Information**

I authorize the release of information including the diagnosis, treatment records; examination rendered to me and claims information. This information may be released to:

Spouse/Phone Number: \_\_\_\_\_

Child(ren): \_\_\_\_\_

Other/Phone Number: \_\_\_\_\_

Information is not to be released to anyone

This ***Release of Information*** will remain in effect until terminated by me in writing.

**Messages sent by Richards Frankel Dentistry**

Please call:       Home                       Work                       Cell

Preferred Number: \_\_\_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Witness: \_\_\_\_\_ Date: \_\_\_\_\_



**Authorization for Use and/or Release of Information**

I authorize employees a Richards Frankel Dentistry (RFD), to share and disclose my protected health information (e.g., name radiographs, progress notes, prescriptions, photographs, images, etc.) with the following individuals or organizations: Educational Journals, Dental Study Clubs, Dental Specialists involved in care, Spear Education, Online Media Sites dedicated to Richards Frankel Dentistry & Educational Publications. I further authorize this information to be shared and discussed with the aforementioned and by myself by, including but not limited to, telephone, facsimile, unencrypted and/or encrypted email, encrypted and/or encrypted portable storage media (e.g., CD, thumb drive, portable hard-drive, etc.) and/or by conventional mail, and I hereby authorize the aforementioned parties to discuss my protected health information (PHI) with employees of (RFD), in the same manner. I understand that some of these listed forms of communication are not secure and may be intercepted by unintended parties. If I have any objection to sending of my PHI through unsecured channels and or specifically desire that my PHI not be shared through an encrypted email, then I would not sign this Authorization. I also authorize the use of my protected health information, including but not limited to my name, photographs, medical histories, and radiographs by the a for mentioned entities for research, educational, and publication purposes without restriction and further consent to the use of any text using in conjunction therewith. I hereby waive any right that I might have to inspect to approve the finished product or products in the text, copy, or other matter which may be used in conjunction therewith, or to the use to which it may be applied. I agree that this release validates use of my photographs, video, audio, and or records in any means, including but not limited to live and or recorded instructional programs, instructional exercises, and promotional materials or advertising. I hereby agree to release, discharge and agree to save harmless (RFD), its heirs, legal representatives and assigns, and all persons acting under its permission or authority, or those for whom it is acting, from any liability by virtue of blurring, distortion, alteration, optical illusion, electronic manipulation, or use in composite form, whether intentional or otherwise, that may occur during publication or in any subsequent processing thereof, including without limitation any claims for libel or invasion of privacy. This authorization for release of information from (RFD), covers all past, present, and future periods of time until January 1, 2050, or when I choose to revoke said authorization in writing.

- I understand that I have the right to revoke this authorization from any or all of the aforementioned entities in writing, at any time, by submitting my written request about each aforementioned entity independently.
- I understand that our revocation is not affected to the extent that any person or entity has already acted in reliance on my authorization or if my authorization was obtained as a condition of attaining insurance coverage and the insurer has a legal right to contest a claim.
- I understand and agree that this authorization does not qualify me for royalties or financial compensation in any way.
- I understand that my treatment, payment, enrollment, or eligibility for benefits will not be conditioned by any employee of RFD, on whether or not I signed authorization. Enter I understand that information may be used or disclosed pursuant to this authorization it may be disclosed by the recipient and may no longer be protected by federal or state law. protected by federal or state law.

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Signature of patient or personal representative

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Relationship to patient, if personal representative or guardian

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Printed Name of Patient

---

Date



**ACKNOWLEDGEMENT OF RECEIPT OF PRIVACY PRACTICES NOTICE**

**Section A: The Patient.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Patient Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

**Section B: Acknowledgement of Receipt of Privacy Practice Notice.**

I, \_\_\_\_\_, acknowledge that I have received a Notice of Privacy Practices from the above-named practice.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If a personal representative signs this authorization on behalf of the individual, complete the following:

Personal Representative's Name: \_\_\_\_\_

Relationship to Individual: \_\_\_\_\_

**Section C: Good Faith Effort to Obtain Acknowledgement of Receipt.**

Describe your good faith effort to obtain the individual's signature on this form:

\_\_\_\_\_  
\_\_\_\_\_

Describe the reason why the individual would not sign this form:

\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_

I attest that the above information is correct.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_